

## Aristotle Ortanez

### *CEO and Director of Operations*

A seasoned executive with over two decades of experience in the Australian education and healthcare sectors, Aristotle leads Kidney Australia with a vision to provide exceptional care and advocacy for kidney patients.

Holding a Masters degree in Marketing Communication from the University of Canberra, Aris brings a unique blend of marketing expertise, business acumen, and passion for healthcare to Kidney Australia. With a strong track record of leadership and collaboration, he is poised to drive the organisation's mission to deliver safe, quality services and advocacy for kidney patients in Australia, the Philippines, and beyond.

Under his guidance, Kidney Australia is committed to becoming the country's leading provider of clinical services for kidney patients, supported by a team of experienced nurses and healthcare professionals.

#### **Professional experience:**

- Co-Founder, Australian Medical Review Centre (2012)
- Member, Executive Bodies of Privately owned institutions in VET and Higher Education (2002 - 2015)
- Led teams of Marketing Managers and Admissions in international student and professional recruitment
- Established successful collaborations between private RTOs, TAFE, and Universities in Australia and overseas (2002 - 2015)
- Founder, My Pathfinder Recruitment Agency for international students and health professionals (2015 - present)

#### **Key achievements:**

- Co-founded the Australian Medical Review Centre, providing bridging programs for International Medical Graduates
- Developed and executed business growth strategies, fostering partnerships between education providers and healthcare organisations
- Built a recruitment agency to facilitate pathways for students and health professionals in Australia

**Leading with purpose, delivering exceptional care, and improving lives through education and advocacy.**

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## Arnel Zaguirre

### *Founding Director - Clinical Service Director*

Arnel is a seasoned nursing professional with over 18 years of experience in renal care, leadership, and education. He holds a certified Registered Nurse registration with AHPRA and Nurses Registration Board NSW, and has completed training in Cross Cultural Communication, Assessment and Documentation with a Graduate Certificate in Speciality Nursing (Renal). Arnel has held supervisory roles in nursing homes and hospitals in Australia, and has worked as an RN in Liverpool Hospital and Bankstown Hospital since 2004.

Arnel's key strengths include:

- Possessing proven leadership and management skills, with experience in supervisory and management roles;
- An expert in renal care, patient assessment, medication management, and care standards;
- Having strong communication and interpersonal skills, with the ability to respond effectively to challenging situations;
- Has a passion for delivering patient-centric, safe, and quality care; and
- Is committed to educating and training staff to achieve excellence in home-based dialysis service.



***Leading with compassion and expertise,  
inspiring exceptional care and excellence in  
home-based dialysis services.***

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## Sheila McCart

### *Endorsed Enrolled Nurse*

Sheila McCart is a dedicated and experienced nursing professional with a diverse background in the healthcare industry. With over 20 years of experience in providing high-quality patient care, Sheila has established herself as a skilled and compassionate Endorsed Enrolled Nurse.

Sheila began her nursing career in 1972, holding various Enrolled Nurse positions in:

- Nursing Homes;
- Medical Centres;
- Pathology;
- Surgical; and
- Hospitals.

During this period, she gained valuable experience in providing patient-centred care, working collaboratively with healthcare teams, and developing strong clinical skills.

In 2010, Sheila joined Bankstown Lidcombe Hospital as an Endorsed Enrolled Nurse specialising in dialysis care. Her responsibilities include:

- Providing safe and effective patient-centred care;
- Collaborating with multidisciplinary health teams in care planning, implementation, assessment, and evaluation; and
- Educating patients to promote better quality of life.

Sheila is proud to be part of the Kidney Australia team, where she will continue to provide high-quality care and support to patients with kidney disease—all thanks to her extensive experience and expertise in dialysis care.

**“Decades of dedication to nursing have taught me that experience is the greatest teacher, and I'm proud to bring that expertise to every patient I care for.”**







## **Ma. Charina Lazo**

### *Registered Nurse*

Ma. Charina Lazo is a dedicated and experienced Registered Nurse with 14 years of experience in dialysis care, including 12 years in Australia. She has worked in various dialysis settings, including free-standing clinics and medical-surgical units, and has a strong background in hemodialysis and patient care.

Charina's key strengths include:

- Being experienced in dialysis care, including hemodialysis and peritoneal dialysis;
- Possessing strong leadership and management skills, with experience in team leader and acting managerial roles;
- Knowledgeable in collaborating and coordinating care with other health professionals;
- Actively educating patients and families to maintain and promote well-being; and
- Providing clinical care and support in a culturally appropriate manner.



**Delivering compassionate and quality dialysis care to empower patients with kidney disease to thrive.**

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## **Nash John D. Causin** *Registered Nurse*

Nash is a dedicated and experienced Registered Nurse with a strong background in renal dialysis care. He holds a Bachelor of Nursing degree from Western Sydney University (2014) and a Graduate Certificate in Nursing (Renal) from the University of Tasmania (2022). Nash began his nursing career in 2015 at Vicente Gullas Memorial Medical Center in the Philippines, providing comprehensive nursing care to patients according to their individual needs. He later worked at Southwest Sydney Local Health District, where he gained experience in renal dialysis care.

Nash's key strengths include:

- Being experienced in administering renal dialysis treatment to chronic kidney disease and acute kidney injury patients;
- Possessing strong assessment and education skills, with ability to collaborate with patients and families;
- Proficiency in medication administration and treatment adjustment;
- Participates in quality improvement and professional development initiatives; and
- Being an effective team leader and collaborator.



***Delivering personalised and compassionate renal care to enhance the well-being of individuals with kidney disease.***

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## Patrick Percano

### *Registered Nurse*

Patrick is a dedicated and compassionate Registered Nurse with over 11 years of experience in nursing, including 5 years in haemodialysis and 3 years in home dialysis setup. He started his career in the Philippines in 2011 and later obtained his Australian nursing registration through the University of Technology Sydney. Patrick has worked with various dialysis service providers, including B. Braun Avitum Australia, Fresenius and Bankstown Hospital-Renal Dialysis Unit.

Patrick's key strengths include:

- Being licensed and experienced in haemodialysis and home dialysis care;
- Having a passion for delivering high-quality patient care and support;
- Possessing effective communication and teamwork skills;
- The ability to work in culturally diverse environments while respecting individual differences; and
- Being knowledgeable in work health and safety standards and incident reporting.



**Empowering patients with kidney disease to live their best lives through compassionate and quality care.**

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## Audrey Encarnacion

### *Administration and Operations Officer*

Holding a Bachelor of Science degree in Computer Science from the University of the Philippines, Los Baños, Audrey commenced graduate studies in Business Administration at the University of Santo Tomas, but opted to temporarily suspend the program to prioritise professional commitments.

Audrey gained ten years of experience in the IT industry, progressing from Back-end Programmer to Solutions Architect within various companies. Subsequently, she took a career break to focus on family responsibilities. During this period, Audrey acquired new skills in video editing and digital design.

In October 2022, Audrey joined My Pathfinder Consultancy as a part-time consultant, contributing to organisational tasks and technical infrastructure optimisation. In 2023, she transitioned into a full-time role to support student applicants in achieving their overseas study goals.

Through her career progression, Audrey has developed strong organisational and technical abilities to enhance team efficiency and client satisfaction, proving the expertise and value she can bring to the field.



**By broadening horizons, we open doors to  
endless possibilities.**

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## Teth Coroza

### *Operations Support Officer*

Teth graduated with a Bachelor of Science in Business Administration degree, and holds a license as a Professional Teacher. For seven years, she thrived as a branch specialist at an insurance company in the Philippines, where she gained valuable expertise in client management and operational efficiency.

Additionally, Teth has a year of experience as an educator, contributing to the positive growth of students. Transitioning from a full-time office position to a remote job, she now balances her career and responsibilities as a mother. Teth finds this arrangement fulfilling and rewarding, as she is able to earn for her family while caring for them at the same time.

Teth's role as an Operations Support Officer and mom has taught her the importance of organisation, time management, and resilience—she says that each day brings new challenges and rewards. Not only this, but her experience in motherhood has given her professional work a touch of care and compassion, which is essential to making sure that everyone involved in the processes of the company feels a sense of belonging and love.



***Fostering international success through meticulous dedication.***

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## Anton Marcelo

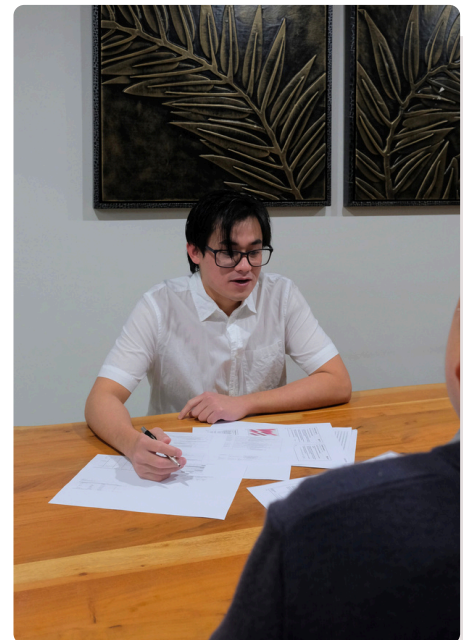
### *HR and Rostering Assistant*

Anton is a graduate of the Bachelor of Arts in Psychology from De La Salle University-Manila, one of the top universities in the Philippines. He is currently enrolled in the Master of Public Health program at Macquarie University, a high-ranking Australian university located in New South Wales.

A fast learner and well-versed in technological appliances and applications, Anton is a go-to for anything digital. From the simple to complex, he can figure out how to make anything happen—a must during this time of rapid digitalisation. But this does not limit him from being a gifted face-to-face conversationalist; Anton can make people comfortable in any situation without sacrificing professionalism.

Anton's communication skills reach farther than just his overall band score of 8.0 on the IELTS. He is known for his curious mind, always asking about the minute details some don't even think about. Quick on his feet, Anton's propensity for coming up with clever methods can assure any team that their targets will be hit.

Humility, insight, respect, and simplicity are the values Anton upholds in anything he strives to excel in. You can count on Anton to be able to forge long-lasting relationships for the company because he always thinks about how to ensure every party can end up happy in any arrangement. Anton's end goal is to be able to use his skills to help others create a better life, and so his effort will always show up in his work.



***“The glue that keeps the care team seamlessly connected.”***

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## Rosita Marcelo

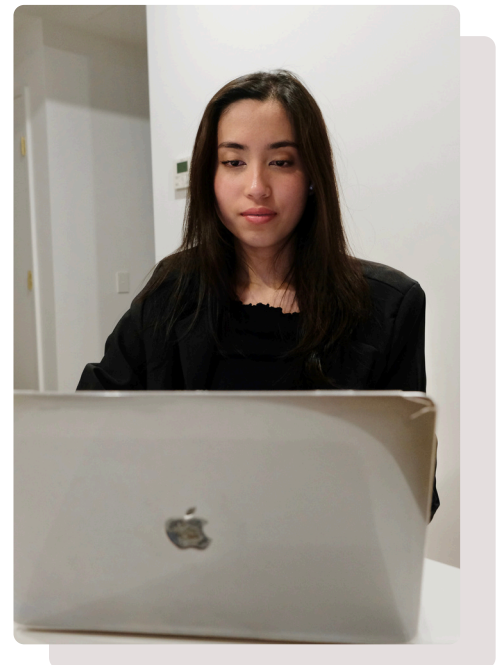
### *Marketing and Executive Secretary*

A graduate of the Bachelor of Arts in Communication Arts from De La Salle University-Manila, one of the top universities in the Philippines, Rosita is a video wiz. Currently enrolled in the Master of Creative Industries program at Macquarie University, Rosita is well-versed with writing, video production, and design, having made multiple short films during her time as an undergraduate and postgraduate student.

During her time at DLSU-Manila, Rosita was the Senior Copywriter for The AdCreate Society, which is the university's advertising organisation. Through that role, she was able to learn about social media posting and digital content creation.

Rosita has done content writing as well through her internship for Preview.ph, a digital magazine in the Philippines. She was able to do SEO articles and interview articles as well, showing her versatility with different types of content.

Passionate about making life a better experience for other people, you can count on Rosita to do her best with making Kidney Australia a well-known name in the at-home healthcare industry.



**“Creating a digital space that becomes a beacon of knowledge and care.”**

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## **Analiza Zaguirre**

### *Clinical Training and Education Manager*

Analiza is a highly experienced Registered Nurse with over 25 years of experience in renal care, including 10 years as a Renal Clinical Nurse Specialist and 2 years as a Renal Nurse Consultant. She has a proven track record of providing high-quality patient care and education, with a strong focus on home-based dialysis services.

As Clinical Training and Education Manager, Analiza will lead the training and education of Registered Nurses and Endorsed Enrolled Nurses, ensuring the delivery of safe and quality health services. She will work closely with the Clinical Service Consultant/Director to maintain compliance with governing regulatory bodies.

#### **Key skills:**

- Renal care expertise
- Home-based dialysis service provision
- Clinical training and education
- Patient education and advocacy
- Regulatory compliance

#### **Education:**

- Certificate IV in Training and Assessment: TAE 40110 (2012)
- Registered Nurse qualification, University of Western Australia (1993)

#### **Professional experience:**

- Renal Clinical Nurse Specialist (2012-2024)
- Renal Nurse Consultant (2022-2024)
- Part-time work at Dialysis Australia (2021-2022)
- Registered Nurse, various hospitals (1995-2004)
- Registered Nurse, Nursing Home (1993-1995)
- Nursing Assistant (1990-1993)

***Sharing the wisdom of years in renal care, to educate and inspire our carers, and enhance the lives of those we serve.***

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## Eli Dominik Ortanez

### IT Manager

#### Key Responsibilities:

- Lead the Kidney Australia (KA) IT team to ensure technical collaboration and successful provision of technology solutions
- Manage KA information technology to support organisational goals, infrastructure planning, and project execution
- Develop and implement KA IT policies, procedures, and strategies
- Collaborate with KA Education and Training Manager on KA staff orientation, virtual training platform, and data gathering
- Ensure KA's data integrity, compliance, privacy, and security, especially for patient information
- Provide technical support for KA home-based dialysis service

#### Education:

- Information Technology from TAFE NSW

#### Professional experience:

- IT Manager, Parkview Constructions (August 2024 - present)
- Information Systems Specialist, Parkview Constructions (February 2017 - July 2024)

#### Key skills:

- IT leadership and management
- Technical collaboration and solution delivery
- Infrastructure planning and execution
- Project management
- IT policy development and implementation
- Database and CRM management
- Cybersecurity and data protection
- Portal setup and maintenance
- IT training and support
- Home-based dialysis service technical support
- Equipment troubleshooting and maintenance



**Empowering healthcare through innovative IT solutions, robust security, and seamless technology integration, enhancing patient care and staff efficiency.**

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## Dr. Pragash Rajendiren

### *Educator and Assessment Consultant*

Dr. Rajendiren is a medical doctor renowned for his exceptional contributions to medical education, curriculum development, and academic management. With a strong foundation in healthcare management, he has played a pivotal role in shaping educational strategies and fostering academic growth in the medical field. His extensive experience also spans clinical areas, including specialized care in dialysis management. Dr. Rajendiren's leadership in both healthcare and education demonstrates his commitment to enhancing the quality of patient care and the training of future medical professionals.

#### **Current positions:**

- Academic Director, AMC Gateway
- Operational Director, AGC
- Partner Consultant, MyPathfinder
- Medical Administrator, Healthy Weight Australia

#### **Previous positions:**

- Academic Manager, Australian Medical Review Centre (AMRC)
- Lecturer (over 15 years) at AMRC, NMIT, IIHS, SV Care Medical Academy & AMC Gateway
- Former Director at District General Hospital (DGH), Trincomalee
- Medical Officer-In-Charge, University Renal Unit at NINDT (National Institute of Nephrology, Dialysis & Transplantation)

#### **Responsibilities at Kidney Australia:**

- Assessing performances of Registered Nurses (RNs) and Enrolled Endorsed Nurses (EENs) in home-based dialysis services
- Ensuring patient safety and quality care
- Providing education and training to healthcare professionals
- Fostering a supportive learning environment and promoting compliance and excellence

#### **Key strengths:**

- Unwavering dedication to medical education and student support
- Profound knowledge of the medical field combined with exceptional teaching skills
- Innovative curriculum development and implementation strategies
- Strong leadership, organisational, and collaborative skills
- Commitment to excellence, patient safety, and quality care
- Extensive experience in dialysis care and management

#### **Personal Qualities:**

- Passionate about medical education and student growth
- Genuine care for IMGs' academic and professional development
- Inspirational leader and mentor

**Enhancing healthcare professionals' expertise through education, expertise, and compassion to deliver exceptional patient care.**

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